

Annual Review of Authority Casework 2018/19 – Statement of Compliance with the Code of Practice for Statistics

About the report

The UK Statistics Authority's Annual Review of Casework sets out a summary of casework during 2018/19, highlighting volume of casework, source of casework, issues raised and response times. It has been produced in the interests of providing greater transparency around the casework process. In producing the report, we have applied the pillars of the [Code of Practice for Statistics](#) – Trustworthiness, Quality and Value – in a proportionate way, as explained below.

The Office for Statistics Regulation (OSR) is the regulatory arm of the UK Statistics Authority, led by Ed Humpherson, the Director General for Regulation. Ed Humpherson and the OSR team support the Authority Chair in providing independent regulation of all official statistics produced in the UK assessed against the Code of Practice for Statistics.

Trustworthiness – Confidence in the people and organisations that produce statistics and data

The report is produced with the public interest in mind. Decisions on what to include in the report have been made by the Director General for Regulation and colleagues within the Authority. There has been no input from a Government Department or a statistics producer on the content and drafting of the report.

The report has been reviewed by the Authority's Regulation Committee, which is made up of Non-Executive Directors and the Director General for Regulation and signed off by the UK Statistics Authority Chair. Its approval for publication has taken place without input from any Government Department.

The report protects the confidentiality of those who made enquiries to the Authority, and only includes specific details of cases where they are already publicly available. The review is based on management information held to support the Authority assess its performance and track key issues.

Quality – data and methods that produce assured statistics

The report was compiled by Authority staff and is based on management information held by the Authority. Quality assurance of the final version of all figures quoted in the report was undertaken by an analyst within the Authority who did not work on the compilation of the report, to confirm accuracy. The primary data comes from the Authority's casework management system, which is subject to internal audit review and assurance.

Due to the small numbers of cases included in some categories any comparisons over time should be treated with caution and may not indicate meaningful changes over time.

Value – statistics that support society's needs for information

The report is primarily being published in the interests of providing greater transparency on the Authority's casework. Through publication on the Authority website, it is being made available to all those with an interest in the Authority's Casework process. The report will also be highlighted through other channels (such as the GSS website) to ensure potential users are aware of the information.

The report has been reviewed by the UK Statistics Authority Board and Regulation Committee and feedback from these groups has been taken on. This is the second time such a report has been undertaken and is now an annual feature in our casework evaluation procedures. Feedback on the content is particularly welcome to enable the Authority to understand the value of the report and develop it in ways that will support user needs in future.